Database Notes

-The login period is too short. When filling in a referral form, by the time I had finished and clicked 'Create', the login session had timed out and I lost all the data that I has inputted into the form.

N: The default web server setting for session timeout is 20 minutes. I would suggest increasing it to 60 minutes. Please let me know how much you want to increase?

I think 120 minutes should cover it, thanks.

-Also, is there a way to save incomplete forms so that users can come back and complete the form at a later date?

N : I didn’t quite understand this requirement. You can anytime save the data and come back and edit later. Could you please be more elaborate on this?

I didn’t realise this. I think we should a note at the top of the page to let users know. Something like:

“Your session will expire in 2 hours. Please note, you can save this page at any time and complete the form at a later date.”

-Remove 'username' field from User>Create page as email is replacing usernames

-On the Manage User page, remove the email column and replace it with 'Work Tel'. As Usernames are now email addresses, we won't need a separate email column

-On Manage User page, please make the info in the Username/Email column a hyperlink that will that will display that user's details.

-The issue in which users cannot scroll past 1994 on the pop-up calendars that appear for date fields is still there

N: Once you select the year as 1994, click the year drop-down again and this time you will see next 10 years. That way you can select 10 year calendar window on each click. Please let me know your comments on this.

I think this isn’t obvious to the casual user. When I first tried it, I didn’t understand that was a possibility. If there is any way to make it easier to scroll back through all the years, that would greatly improve usability. Thanks,

-Remove format restrictions for Home Tel field on the referral form

-Typo: In the 'You and SMART' section of the referral form. Change 'you ur' to 'your'.

These questions are to help us understand how we can assist you ur recovery

-Please move the “Files Upload” section to beneath the “About your Client/Patient”

- In the About Your Client/Patient section, please change the text at the bottom to the following:

Please note: We are unable to accept referrals without a Risk Assessment that is less than 12 months old

*Supplementary documents can be uploaded at the bottom of this form. Alternatively, you can submit them by:*

*Email:*[*referrals@smartlondon.org.uk*](mailto:referrals@smartlondon.org.uk)

*Fax: 020 7376 7892*

*Post: SMART, The Basement, 15 Gertrude Street, London, SW10 0JN*

-The Change Password box asks for a User's current password. Can you change it so that the current password isn't needed to make changes?

-On the Dashboard, make the Notes that are 'Broadcast as Alert' disappear from the Dashboard on the 'AlertValidDate'

-Change 'AlertValidDate' to 'Alert Valid until'

-Change 'BroadCastAsAlert' to 'Broadcast as Alert'

- When logged in as staff, there are no names listed on the manage users page

N: I created a user as staff and I am able to see that user. Could you be able to create a dummy staff user and give me username & password to test on the site. That would be helpful to track down the problem.

I’m getting “Error. An error occurred while processing your request.” While trying to load up the login page.

-The 'Alerts' on the Dashboard automatically says that the User's referrer wrote the alert. Please change this so that whoever is logged in and writes the Note/Alert is credited as the person who created it.

-Typo: On the Dashboard, please change 'Createb' to 'Created'

-Typo: “Manage Passowrd” on the Manage Account page